North Yorkshire Fire & Rescue Service transforms the way their critical everyday assets are managed and maintained through the use of the Pro-Cloud BlueLight platform and its advanced barcoding procedures.

Pro-Cloud BlueLight – cutting edge asset management software, developed with you in mind!

North Yorkshire FRS initiated a tender process using a legacy system that could only be used by manually entering information. The service needed an IT system that enabled a more reliable way of working, a solution that could manage and monitor assets using newer technology and robust labelling procedures.

They also needed a solution that could set multiple testing schedules for their assets, providing alerts to test assets and reminders when tests fall outside the parameters set by the service.

North Yorkshire FRS awarded CSS as their IT supplier for the management of their critical fire & rescue assets. The Pro-Cloud BlueLight solution offered them everything stipulated in their specification, enabling them to move forward and implement the solution across all their stations in a timescale that suited their service.

The core Pro-Cloud BlueLight modules used throughout the North Yorkshire service are:

Asset & Inventory Management – This is the solutions core module that brings the service complete control and real-time visibility of their catalogue of assets across the entire service. Labelling technology is used to track & trace all assets with unique IDs allocated to each asset.

Tasks & Tests – This module ensures all health & safety procedures are always met. The systems test scheduling procedures ensure assets are safe, usable and remain available operationally.

Mobile Workforce – This is where the solution's mobile app is utilised, giving a more flexible style of working.

Client Relationship Management – This is where all North Yorkshire's workforce details are stored with key information such as which stations they are associated with is listed.

Implementing Pro-Cloud BlueLight throughout the service has been completed through a staged approach to ensure staff have been fully equipped to use the system in their day-today working lives without significant disruption to their critical duties. Through a joint working approach, the CSS project team and North Yorkshire's dedicated project manager made this happen.

Having a project manager in place that is dedicated to the implementation of a new asset management system is vital in assuring a smooth transition from previous legacy solutions.

System training has been significant in getting Pro-Cloud BlueLight used effectively across each station. After initial system training, North Yorkshire's project manager scheduled internal training for all firefighters throughout the service. The CSS team helped the North Yorkshire crew label one appliance and, generated servicing tasks for items on numerous appliances that assisted with the internal training process and was used as a template across all stations.

Through a dedicated working partnership, Pro-Cloud BlueLight is now live across all stations, providing the asset control and visibility North Yorkshire set out to achieve from day one.

North Yorkshire Statement:
'The process has been rigorous throughout and, we a pleased with the outcome. It future proofs our compliance, allows us to track and trace assets for product recall reasons, assists with budget setting and much more. The scanner and barcode technology has made the process much more efficient which is an additional benefit. The team has worked extremely well together throughout the transition.'
Mark Naylor, Head of Response and Resilience

For any further Pro-Cloud BlueLight information visit; www.pro-cloud-bluelight.com. Alternatively, contact Emma Strain; emma.strain@csseurope.co.uk – 08448794531.